



Request Form for Access/Correction of Personal Data

Important Notice to Requestor:

1. Please read these instructions carefully before completing this Request Form for Access/Correction of Personal Data ("**Form**").
2. This Form is to be used by individuals requesting to access and/or amend their personal data held by or under the control of Cheers Holdings (2004) Pte Ltd "**Cheers**").
3. You are not entitled to access and/or amend data which is not personal data, or personal data not belonging to you. It is an offence under Section 51 of the Personal Data Protection Act 2012 to obtain access/make a request for correction to the personal data of another individual without the authority of that individual.
4. Please complete the identification box below clearly, and in detail. Cheers may seek further clarification, or refuse to comply with your request if you have not provided sufficient information as may be reasonably required to locate the requested data. Your request cannot proceed until all sections are completed satisfactorily.
5. Cheers shall conduct a strict verification process to ensure that Cheers does not reveal and/or amend personal data about another individual, in contravention of Section 21 of the Personal Data Protection Act 2012. Cheers may require you to produce further identification documents to verify against our records.
6. To make a request, you may either:-
 - (i) email this completed Form to **Customer Relations Department** at general.feedback@fairprice.com.sg and attach a scanned copy of your NRIC for verification

Or

 - (ii) Proceed to our **Head Office**, with your NRIC for verification
Cheers Holdings (2004) Pte Ltd
No. 1 Joo Koon Circle, #13-01, Fairprice Hub,
Singapore 629117
7. Cheers reserves the right to charge an administrative fee and any processing fee incurred in order to attend to your request for access to your personal data.
8. Upon receipt of your request, together with the relevant identification documents and, if applicable, the administrative fee for access to your personal data, Cheers will aim to complete your request as quickly as possible, but please allow up to thirty (30) days for us to respond.



Request Form for Access/Correction of Personal Data

IDENTIFICATION INFORMATION	
Family Name (Surname)	
Given Name	
Passport / NRIC/ FIN	
Date of birth (DD-MM-YYYY)	
Address	
Contact Number	
Contact Email	

REQUEST FOR ACCESS/CORRECTION	
Details of the request	<input type="checkbox"/> Access to personal data <input type="checkbox"/> Correction of personal data
Please indicate the personal data item (e.g. name, address, telephone number, etc.) which you wish to request access to, or if you wish to correct personal data, please write the details of the personal data to be corrected (please attach additional sheets if necessary). For CCTV access please indicate the date and time of event.	

DECLARATION	
<ol style="list-style-type: none">1. I declare and confirm that I am the individual referred to in this Form and that all the information provided in this Form is true, complete, and correct and has been provided to Cheers to enable it to respond to my request.2. I consent to Cheers using the personal data in this Form to access or correct my personal data.3. I agree that Cheers, its related or affiliated co-operatives and corporations, and their respective service providers can use my corrected personal data for the same purpose(s) for which the original data was collected.4. For access to CCTV footage, I understand and accept that I will have to pay an administrative fee and applicable processing fees (e.g. masking of 3rd party images etc.)5. I acknowledge and agree that all or part of my request may be denied by Cheers, as permitted by law.	
Signature:	Date (DD-MM-YYYY):